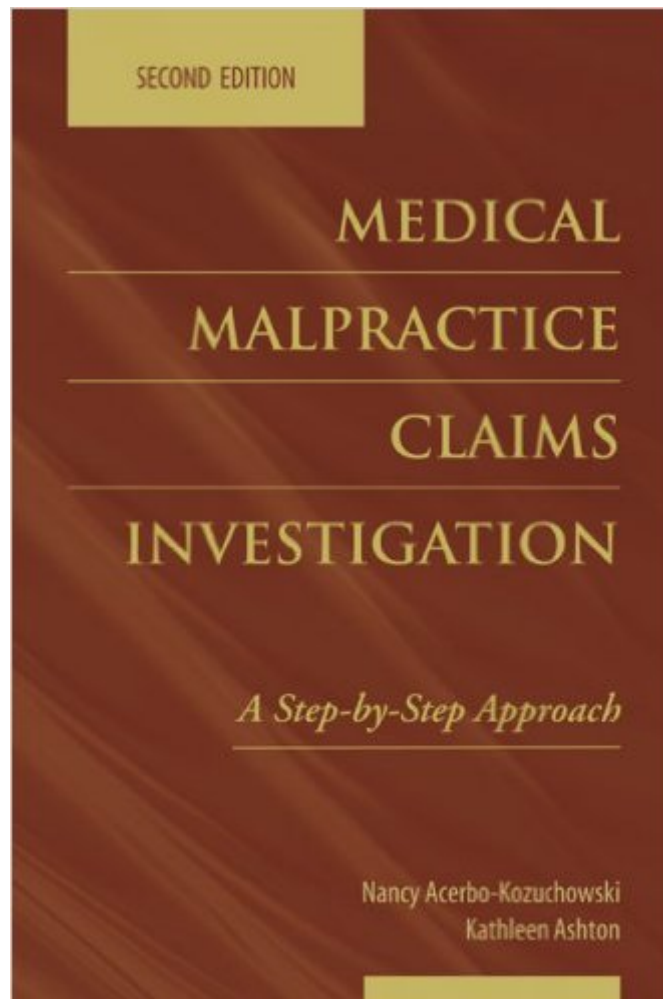


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Medical Malpractice Claims Investigation: A Step-By-Step Approach



Synopsis

This manual describes all the steps necessary to undertake and complete a thorough medical malpractice investigation. It is a comprehensive, step-by-step guide to the elements involved in the investigation of an actual or potential medical malpractice claim, and covers the process of reviewing medical records, other document collection, fact analysis, interviewing involved individuals, and identifying possible departures from accepted medical practice. The new second edition of *Medical Malpractice Claims Investigation: A Step-by-Step Approach* features a complete revision of chapter five (Developing Interview Questions), additional material on new JCAHO requirements, electronic medical records, office-based surgery issues, and long-term care claims investigation.

Book Information

Hardcover: 361 pages

Publisher: Jones & Bartlett Learning; 2 edition (October 25, 2006)

Language: English

ISBN-10: 076374042X

ISBN-13: 978-0763740429

Product Dimensions: 6.2 x 1 x 9.1 inches

Shipping Weight: 1.3 pounds

Average Customer Review: 5.0 out of 5 stars [See all reviews](#) (1 customer review)

Best Sellers Rank: #3,006,988 in Books (See Top 100 in Books) #72 in [Books > Law > Health & Medical Law > Malpractice](#) #79 in [Books > Business & Money > Insurance > Liability](#) #564 in [Books > Business & Money > Insurance > Business](#)

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